

**To download app and for further instructions, go to**

[www.yourcloudLibrary.com](http://www.yourcloudLibrary.com)

\*note for Kindle Fire users, you will need to click on security to enable unknown apps.

**You will need to know:**

Country

State

Your library

Patron 14 digit bar code number

Passwords to App store or Google Play

Download the free app:

Mac OS

App Store

Google Play

Windows

Nook apps

Norway Memorial Library

**Hours**

Monday, Tuesday, Friday

10:00 am—5:00 pm

Wednesday

10:00 am—8:00 pm

Thursday

12:00-5:00 pm

Saturday

10:00 am — 3:00 pm (Labor Day—

Memorial Day)

10:00 am — 1:00 pm (Memorial Day—

Labor Day)

**Contact us:**

(207) 743-5309 ext. 1

[www.norway.lib.me.us](http://www.norway.lib.me.us)

[norlib@norway.lib.me.us](mailto:norlib@norway.lib.me.us)

Find us on Facebook



**cloudLibrary**  
**FAQ**



The cloudLibrary offers patrons an App-based user experience that makes it easier to download eBooks and e-Audiobooks. The cloudLibrary App highlights the best and freshest titles in our collection, and also allows for patron customization.

**You will need:**

- A current library card
- Compatible device (see below)
- Download cloudLibrary app

**Compatible Device:**

OS App

iPad®

iPhone®

iPod touch®

Android App

Android™ Phones

Android™ Devices

NOOK App

NOOK™ Tablets PC/Mac App

Windows™ / Mac OS X

NOOK™ eReader

Kobo™ eReader

Kindle Fire App

Kindle Fire\*

Kindle Fire HD

Kindle Fire HDX

\* Not supported by all versions.

## Browsing for Books

### **Borrowing Information**

Items are checked out is for 3 weeks  
You can checkout 3 titles at one time  
Items may not be renewed  
You have three days to check out a held book from the time you receive an e-mail.

### **How do I cancel a hold?**

Go to **My Books** and select **Hold**. Remove the hold for your item.

### **Can I return an item early?**

Yes. Go to **My Books** to return (check in) the item.

### **Can I keep track of what I read using the cloudLibrary?**

Yes. Go to **My Books** and select **History**. Your selections are automatically saved, but you can choose to opt out of this feature.

**To read book**, click on the cloudLibrary app.

### **You can read the same book simultaneously on multiple devices.**

The cloudLibrary app will keep track of your progress.

**List View-** You can find titles to borrow and place holds on the Browse tab.

**Stars-**Groups of books in the Browse can be added to your favorites by clicking the star.

**Wish list/ Flag books-**accumulate a list of books you want to borrow and also flag books for future use.

**Filter-**narrow your search for a format:

E-books

Audiobooks

Under view, you can select all titles, available titles, and make suggestions for library.

**Settings-**Sign up for e-mail notifications when e-books you've placed on hold become available for checkout.

### **News updates from the library**

From time to time the library may send out messages about upcoming library programs or other useful information about the library.

### **Support help**

**cloudLibrary-**

<http://www.yourcloudlibrary.com>

Through your **cloudLibrary** account, click on **About**. Click **Online Help**.

**Library-** Through your **cloudLibrary** account, click on **About**. Click **Contact Library** and send an email. Someone will respond to you during business hours as soon as they are able.

**Individual-** If you need more individualized assistance, our Reference Librarian will schedule time to sit down with you and your device, one-on-one (as time permits).

If you have questions or concerns, please contact the Information Desk at 743-5309 ext. 1 or e-mail [norlib@norway.lib.me.us](mailto:norlib@norway.lib.me.us)